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Flynn, Eileen

From: Joan Kayser <jkayser@BeaconCommunitiesLLC.com>
Sent: Monday, March 03, 2014 3:07 PM
To: HSTestimony
Subject: Testimony for DSS errors

My resident did the application for MSP in a timing manner, went to the expense of have it registered with a return receipt which was signed and returned proving the paperwork was received in time and last week she got a discontinuation letter from DSS and one from SS saying they were taking back 3 months of Part B premium $\$104.90 \times 3 = \314.70 out of her check this month, which will make it extremely difficult for her financially.

Please change the system, the process and hire staff that is concerned about our seniors and disabled neighbors.

Thank you.

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